

Feeling Ill?

Health Policy Quick Reference Guide

Foodborne Illness

Report Foodborne Illness Symptoms to Your Manager

Team Members who experience or exhibit any of the following reportable foodborne illness symptoms while working in the Restaurant or if scheduled to report to work shall report to the Person in Charge (PIC) in accordance with local or state food code requirements:

- Vomiting
- Diarrhea
- Jaundice (yellowing of eyes and skin)
- Sore throat with fever
- Lesions (containing pus such as a boil or infected wound that is open and draining)

Report Diagnosed Foodborne Illnesses to Your Manager

Team Members who have been diagnosed with any of the following foodborne infections, worked at another restaurant involved in a current outbreak or eaten recalled/contaminated food shall notify the PIC, in accordance with local health department requirements. Team Members should also report if any member of their household has been diagnosed with any of the following infections. These conditions can be transmitted through food or person-to-person through casual contact.

- Norovirus
- Hepatitis A
- Shiga toxin-producing Escherichia coli
- Shigellosis
- Salmonella (Typhoidal and Non-Typhoidal)

Team Member Responsibilities

All Team Members shall meet the reporting requirements involving reportable foodborne illness symptoms, diagnosis and high-risk conditions specified. All Team Members with any required work restrictions or exclusions as specified by state and/or local food codes, the local health department, or PIC, shall meet these requirements as well as follow best practices for food safety at all times.

Person in Charge (PIC) Responsibilities

The Operator/PIC will train Team Members on their responsibility to report information to the PIC about their health and activities as they relate to diseases that are transmissible through food. The PIC shall take appropriate action as specified in local health codes to exclude, restrict and/or monitor food employees who have reported any of the listed conditions.

The PIC shall ensure these actions are followed and only permit the ill Team Member to return to work once evidence, as specified by the state/local food code and/or the regulatory authority, is presented demonstrating the person is free of the disease-causing agent.

Severe Respiratory Illness

Severe Respiratory Illness Symptoms, Diagnoses and Responsibilities

Team Members who experience or exhibit any of the following symptoms while working in the Restaurant or if scheduled to report to work may report to the Person in Charge in accordance with this policy. Local regulatory and all other applicable legal requirements for reporting criteria related to respiratory illnesses will be followed. Report any of the following or combination of the following symptoms:

- New loss of taste or smell
- Combination of cough and shortness of breath

Or three or more of the following symptoms:

- Fever, fatigue, chills, body aches, and cough

Team Members who have been diagnosed with any of the following infections may notify their Person in Charge, in accordance with this policy and any regulatory requirements. Consider if Team Members may also report if any member of their household has been diagnosed with any of the following infections (these conditions can be transmitted person-to-person through casual contact):

- COVID-19, Tuberculosis, Influenza A or B

The PIC may take appropriate action as specified by Restaurant policies and any local regulatory requirements to exclude, restrict and/or monitor employees who have reported any of the symptoms or diseases related to severe respiratory illnesses. The PIC may ensure these actions are followed and only release the ill employee once evidence, as specified in Restaurant policies, is presented demonstrating the person is free of the disease-causing agent or the condition has otherwise resolved.

Calling Out Sick

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- Call the restaurant **480-550-9817** to inform the PIC 2 hours prior to the start time of your shift.
- Release your shift on HotSchedules and reach out to fellow Team Members who might be able to cover your shift.
- Email the PIC a doctor's note when necessary 05507@chick-fil-a.com